V I S I

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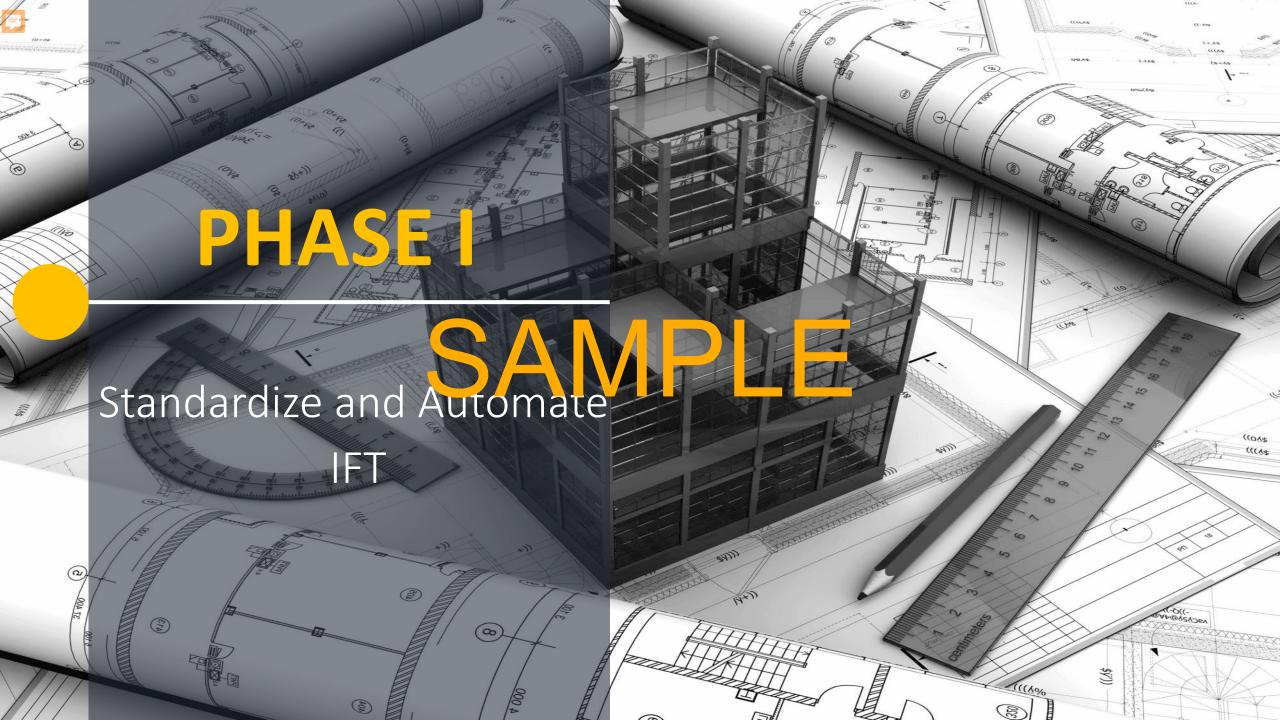
Measuring training effectiveness and business impact provides oversight to enable CL&D to ensure its learning programs meet expectations and needs of learners and the business.

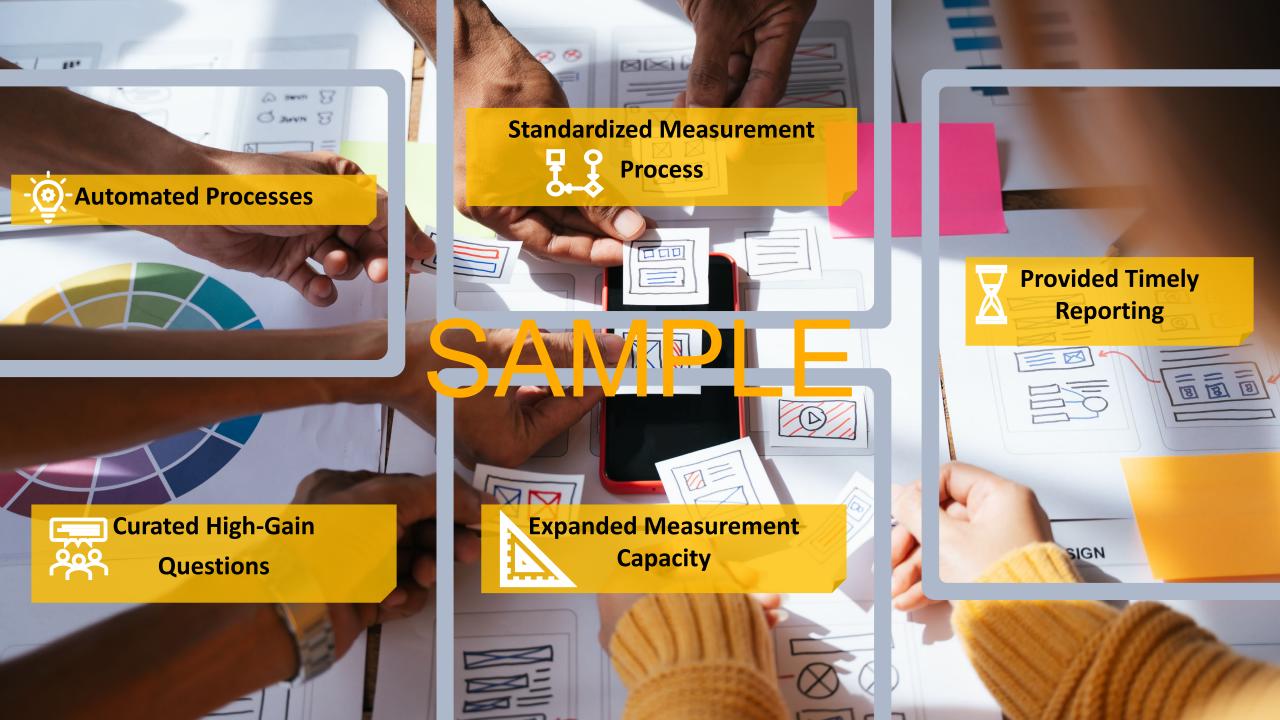


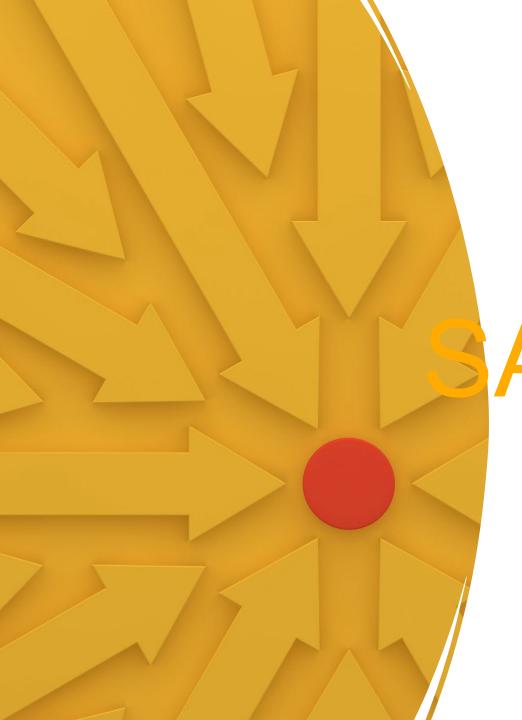


"If we measure the wrong thing, we will do the wrong thing. And this principle can be true for L&D if you're using the wrong metrics. In ther words, what we measure will affect what we do."

Joseph Stiglitz, Nobel prize-winning economist







MILESTONES

- Developed curricula to increase foundational reasurement knowiedge
- Lunt a flamework to guide individuals through the change management continuum
- Created an IFT survey template that simplifies the targeting of key measures
- Introduced the IFT Dashboard, which provides dependable and consistent data visualization for reporting on our cornerstone events



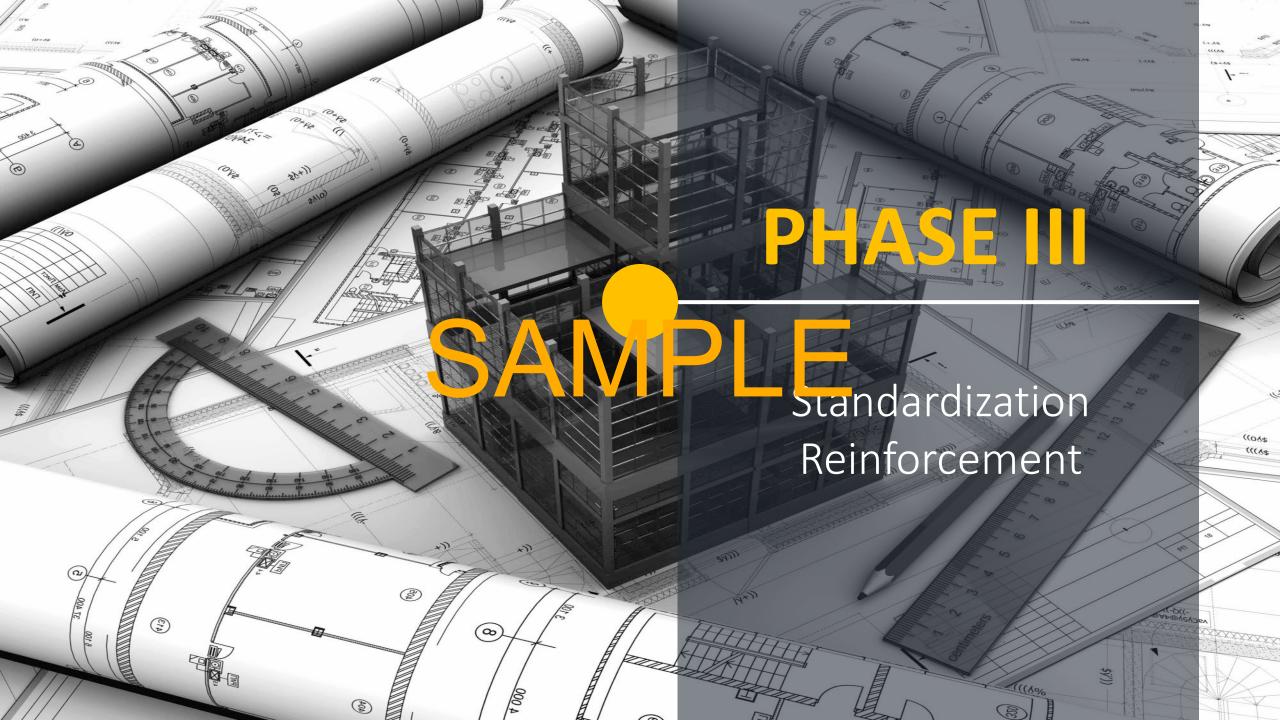




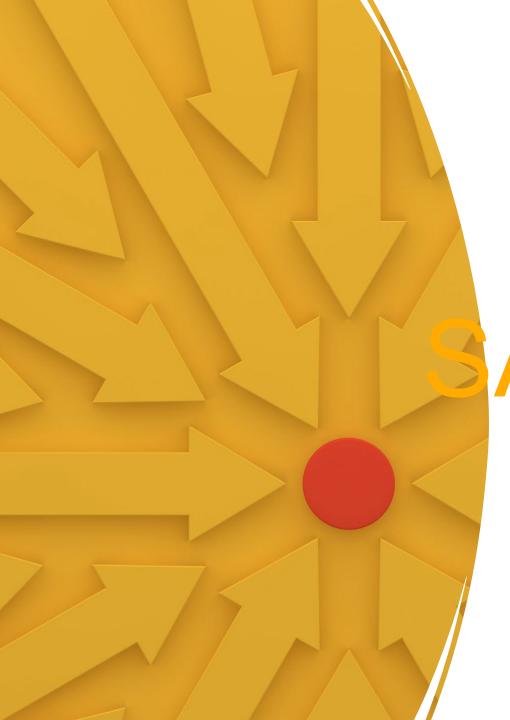
MILESTONES

Launched & JEST training

- Jpaaked nfras ructure
- Launched Question Selection Tool
- Launched Recurring Meetings Dashboard
- Created Recurring Meetings Survey Template







TARGET MILESTONES

- Complete cotalog of ME&R training
- Audican a develop bull-through learning
 - Conduct IFT Measurement Standardization Focus
 Groups
 - Pilot QUEST for Recurring Meetings
 - Initiate measurement reporting for Recurring Meetings
 - Assess and revise procedural documents as required

